Sheridan Technical College
& Technical High School
www.SheridanTechnicalCollege.edu

Hello Career!

Main Campus   5400 Sheridan Street • Hollywood, FL 33021 • Tel: 754.321.5400
West Campus   20251 Stirling Road • Pembroke Pines, FL 33332 • Tel: 754.321.3900
High School Campus   3775 S.W. 16th Street • Fort Lauderdale, FL 33312 • Tel: 754.321.7450

NETWORK SUPPORT SERVICES (CISCO-NETWORKING ACADEMY)

Program Content

- OSI and TCP/IP layered models and Network troubleshooting
- IPv4 and IPv6 addressing and Sub-netting
- Cable making and testing
- Configuring routers and switches via IOS command line
- Setting up basic and advanced security features including access lists
- Access real routers and switches with face-to-face mentoring

Program Length

1050 hrs I Full Time   12 months
                   Part Time   24 months

Approximate Cost

$3,702

Location

Main Campus

Schedule

- Wednesday 6:00 pm - 9:00 pm;
  Monday, Tuesday, Thursday and Friday online

Description of Program

The Network Support Services (Cisco-Networking Academy) program is designed to help students gain employment as a Computer Support Assistant or Network Administrator. The program offers a broad foundation of knowledge and skills in configuring, administering and troubleshooting LAN/WAN infrastructures. The program prepares students to take the Cisco Certified Entry-Level Technician (CCENT), Cisco Certified Network Associate (CCNA) in Routing and Switching or Security+ certification exams. The program is ideal for working professionals who want to gain or renew their industry certifications.

Requirements for Admission

- Orientation/Testing/Counselor Interview
- Computer with Internet access, microphone/speakers, Microsoft Office 2013 and Windows 7 or 8 operating system
- Serial/com port and/or USB 2.0 and 16 GB flash drive or portable hard drive
- Basic computer skills

Industry Certification & State Credential Exams

Students will be prepared to take an approved state and/or nationally recognized industry certification or licensure exam in their field of study.

College Credit Transfer Opportunity and/or Advanced Credit

Upon completion of the program and meeting eligibility requirements, students may be awarded credits toward an Associate Degree by Broward College or the Florida College System. For eligibility requirements, visit www.broward.edu/careerpath.

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To be admitted into a program of study offered by Sheridan Technical College, an individual must satisfy all of the admission requirements applicable to that program of study. General admissions and registration procedures for Sheridan Technical College are as follows:

ADMISSION AND REGISTRATION PROCEDURES

1. **Attend Orientation**
   Applicants for technical programs must attend an on campus or online orientation.
   - **On-campus Orientation**: It is strongly recommended and provides an in depth overview of our programs and resources. For Main Campus orientation, please report to Building #11 by 8:30 am. For West Campus orientation, please report to the main office by 8:00 am.
   - **Online Orientation:** At the end of the online orientation you must complete the Online Orientation Survey. To access the orientation visit: http://www.sheridantechnical.com/HowtoApply/OnlineOrientation

2. **Take the Test of Adult Basic Education (TABE)**
   - **Main Campus:** TABE is administered Monday through Thursday for all programs directly after orientation. Applicants must report to Building #11 with a valid picture ID and $10.00 by 8:30 am.
   - **West Campus:** TABE is administered Tuesday, Wednesday and Friday for all programs. Applicants must check in with a valid picture ID and $10.00 by 8:00 am.
   - Prospective students showing evidence pursuant to State Board **Rule 6A-10.040(8)** may be eligible to receive an exemption from taking the TABE. A program counselor/advisor can assist you with identifying Basic Skills exemption criteria.
   - Programs that do not require TABE testing are as follows: Commercial Class B Driving, Commercial Vehicle Driving, Facials Specialty, Gaming Machine Repair Technician, Home Health Aide, Patient Care Assistant and Phlebotomy.

3. **Schedule and Attend a Counselor Interview**
   - Schedule an appointment for an interview with the program counselor/advisor by calling 754.321.5400 (Main Campus) or 754.321.3900 (West Campus).
   - Discuss TABE scores and next steps. Next steps may include a referral for remediation if minimum basic skills levels have not been achieved, program placement, special needs, financial aid and registration procedures. **Test scores cannot be given over the phone.**
   - Please bring two forms of documented Florida residency to the interview.

4. **Register for Class**
   - Registration for postsecondary students is held throughout the year.
   - Please check with the program counselor/advisor for availability and registration dates.

Network Support Services
(B078000)

Tuition/Registration	$3,303

PAVE $2,940
Lab $263
Registration Fee $80
Student Activity Fee $10
Test Fee $10

Books/Supplies	$399

Term: 1
Introduction to Networks Booklet V 5.1
ISBN: 9781587133527

Introduction to Networks Manual V 5.1
ISBN: 9781587133534

Term: 2
Routing & Switching Essentials Booklet
ISBN: 9781587133190

Routing & Switching Essentials Manual
ISBN: 9781587133206

CCENT Practice & Study Guide
ISBN: 9781587133459

Term: 3
Scaling Networks Booklet
ISBN: 9781587133244

Scaling Networks Manual
ISBN: 9781587133251

Term: 4
CCNA Routing & Switching Study Guide
ISBN: 9781587133442

Connecting Networks Booklet
ISBN: 9781587133305

Connecting Networks Manual
ISBN: 9781587133312

Approximate Program Cost	$3,702

Prices are for Florida Residents. Fees listed are based on the number of class days according to the District calendar. Books and Supplies are subject to change.

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